Ohio Department of **Public Safety**

2016 ANNUAL REPORT

Letter from the Director

The Ohio Department of Public Safety touches millions of Ohioans with a core mission centered on the principles of safety, service and protection. This past year has been marked by numerous investments in safety to protect Ohioans, and to protect our own employees. We are making significant progress toward a safer Ohio.

Since 2011, Ohio troopers have interdicted nearly $200 million in drugs and contraband with a correlated 100 percent increase in drug arrests. In 2015, drug arrests were up another nine percent from the same time last year. Fundamentally, we were able to accomplish this by elevating criminal patrol to the same mission level as highway safety, fostering broad interagency partnerships and using shared information from our partners and the public. We know we have disrupted the drug supply line to and through Ohio, but progress is not victory. We know we will ultimately overcome this epidemic by reducing demand. Through the *SHIELD* program, *Start Talking*, *5 Minutes for Life* and public participation by using #677, we have empowered Ohioans to contribute to a reduced demand.

As part of Governor John R. Kasich's *Safer Schools Ohio* initiative, we are focused on the highest priority of protecting Ohio's children and young adults. The 844-SaferOH tip line accepts both calls and text messages 24 hours a day and allows students and adults to anonymously share information with school officials and law enforcement about threats to student safety—whether that involves a threatened mass incident or harm to a single student. The tip line is available free of charge to every school district and school in Ohio. All schools are encouraged to sign up at saferschools.ohio.gov. Tips are received by dedicated analysts and then collected, reviewed, analyzed and disseminated based upon the need in each call. Nearly 1,700 schools have been registered for the tip line.

Our departmental efforts have also focused on improving the delivery of direct operational services while concurrently reducing administrative processes. We have fully implemented the *Safer Ohio Initiative* that incorporates a comprehensive strategy of emergency preparedness to enhance the state's readiness before an incident happens, during an incident and after an incident occurs. The Ohio Emergency Management Agency is now staffed 24/7 with the Watch Desk and regional offices have opened across the state. Our training components of the *Safer Ohio Initiative* including Emergency Resource Teams, certification and deployment of state employees to serve the American Red Cross, have now become a part of our fabric and readiness. We have used in real life what we trained for trained using prepositioned emergency equipment, services and utilized our new private and public sector partnerships.

Ohio remains determined to be a natural leader in improving community-police relations and find solutions to the tensions and concerns that divide too many neighborhoods and the law enforcement officers who serve them. Governor Kasich signed an Executive Order establishing the Ohio Collaborative Community-Police Advisory Board to oversee implementation of recommendations from the Ohio Task Force on Community-Police Relations Task Force. The Ohio Collaborative, which is a 12-person diverse panel, established state standards – for the first time in Ohio's history – on August 28, 2015, for use of force, including use of deadly force, and agency employee recruitment and hiring. At their core, the new standards include the fundamental

policy statement, the preservation of human life is of the highest value in the State of Ohio. As we move forward to create a national model, the Ohio Collaborative will continue working closely with our partners, including the community and law enforcement agencies, to implement the new standards, certify agencies, provide resources and promote the positive work that is being done.

We are proud of what we have accomplished and look forward to the year ahead of us. We ask the question, "What will you do today to contribute to a safer Ohio?" It is a challenging question, a personal responsibility question and an empowering question. The individual answer to that question also defines the partnership we have with the citizens of Ohio who join us in creating a truly safer and better Ohio, nation and world.

Director John Born
Ohio Department of Public Safety

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OHIO STATE HIGHWAY PATROL

The Ohio State Highway Patrol (OSHP) is specifically tasked with patrolling the state's highways, providing statewide emergency response and support services to Ohio residents and law enforcement agencies, providing security to the governor and other dignitaries and investigating crimes that occur on state-owned and -leased properties.

OSHP collaborates with community and safety partners to provide professional law enforcement services focused on deterring crime and promoting traffic safety to improve the quality of life for those we serve.

Fighting the Drug Supply

In FY16, OSHP officers made more than 13,000 drug arrests, which is a 16 percent increase from FY15 and a significant increase compared to the five-year average; this was accomplished by elevating criminal patrol to the same mission level as highway safety.

The number of heroin and opiate pill cases has increased every year since 2010, far exceeding the five-year averages in each category. A traffic stop on I-70 in February 2016 led to the seizure of 59.4 pounds of heroin, which is the largest heroin seizure in OSHP history.

Contraband Seized (FY16 versus FY15) – FY16 7/1/2015 – 6/30/2016

Contraband	Amount Seized FY16	Amount Seized FY15	Difference (+/-)	Percent Change (+/-)	FY16 Values
Marijuana (lbs.)	3,911.4	2,797.9	+1,113.5	+40	$17,741,576
Methamphetamine (lbs.)	39.2	11.6	+27.6	+238	$1,797,868
Heroin (lbs.)	142.3	37.6	+104.7	+278	$9,637,961
Cocaine (lbs.)	223.3	217.3	+6	+3	$8,532,947
Crack (lbs.)	4.3	5.1	-0.8	-16	$185,380
Opiate Pills	38,477	28,249	+10,228	+36	$737,211
Depressant Pills	16,369	8,371	+7,998	+96	$313,629

Making Ohio's Roadways Safer

Troopers issued more safety belt and driving under suspension citations and made more operating a vehicle while impaired arrests compared to FY15. Across Ohio, there were fewer fatal crashes and crash fatalities.

Increase in Safety Belt Citations Compared to FY15 (+15,762/+14 percent)

- July 1, 2015-June 30, 2016: 126,263 safety belt citations
- July 1, 2014-June 30, 2015: 110,501 safety belt citations

Increase in Driving under Suspension (DUS) Citations Compared to FY15 (+4,489/+13 percent)

- July 1, 2015-June 30, 2016: 38,269 DUS citations
- July 1, 2014-June 30, 2015: 33,780 DUS citations

Increase in Operating a Vehicle While Impaired (OVI) Arrests Compared to FY15 (+1,877/+8 percent)

- July 1, 2015-June 30, 2016: 26,226 OVI arrests
- July 1, 2014-June 30, 2015: 24,349 OVI arrests

Increase in Total Fatal Crashes Compared to FY15 (+47/+5 percent)

- July 1, 2015-June 30, 2016: 1,036 fatal crashes (including provisional and unverified)
- July 1, 2014-June 30, 2015: 989 fatal crashes

Increase in Total Traffic Crash Fatalities Compared to FY15 (+28/+3 percent)

- July 1, 2015-June 30, 2016: 1,114 traffic crash fatalities (including provisional and unverified)
- July 1, 2014-June 30, 2015: 1,086 traffic crash fatalities

Crime Laboratory Criminalists—Increased Service

The Crime Laboratory provides forensic services to the Patrol and other law enforcement agencies. Evidence submissions to the Crime Laboratory from troopers in the field continued to increase throughout 2015. The Crime Laboratory received 26,610 evidence submissions, representing a 7 percent increase in submissions over the previous year. The Drug Chemistry section received 15,440 submissions and the Toxicology section received 11,170.

The Crime Laboratory provided laboratory services to 298 external police agencies throughout the state, resulting in thousands of analytical reports supporting the criminal justice community. The Canine Training Aid program provided 192 external agencies with 274 canine training aid kits, at no cost to the agencies.

Hub Assistance to Patrol and Other Agencies

The Hub is comprised of the Watch Desk, Intelligence, Statewide Dispatch Management and Threat Assessment and Prevention units. From July 1, 2015, through June 2016, the Intelligence Unit handled 8,714 requests, which included 86 suspicious activity reports, 698 intelligence reports and 171 drug tips. Comparatively, the Intelligence Unit received 6,108 requests for assistance during FY15.

5 Minutes for Life Teaches More Teens to Avoid Drug Use

5 Minutes for Life is a partnership among the Ohio State Highway Patrol, local law enforcement, the Ohio High School Athletic Association and the Ohio National Guard. Through the program, troopers, local law enforcement officers and Ohio National Guard members talk with student-athletes from high school sports teams for five minutes before or after a practice about responsible decision-making, leadership and

encouraging those in their peer group to live a drug-free lifestyle. Students who volunteer to be a *5 Minutes for Life* ambassador are encouraged to spread the message within their schools using *5 Minutes for Life* key points. In 2015, summer "boot camp" sessions were utilized to reach more high school students. Ohio National Guard and OSHP personnel led student athletes through an intense workout and shared the *5 Minutes for Life* message.

5 Minutes for Life	2015-2016	Program Total
Students	51,895	86,198
Presentations	327	689
Ambassadors	936	1,858

Fiscal Management

In FY16, the department managed 15 grants awarded by the Ohio Traffic Safety Office, the Ohio Office of Criminal Justice Services, the Public Utilities Commission of Ohio, the Federal Motor Carrier Safety Administration and the National Highway Traffic Safety Administration. The total amount of awards in the federal fiscal year was $13,782,151.

The grant awards were used toward:

- High-visibility traffic enforcement
- Alcohol-impaired driver and sobriety checkpoints
- Crime Lab activities including employee training, equipment and the OVI toxicology program and supplies
- The Motor Carrier Safety Assistance Program
- The Fatality Analysis Reporting System
- Traffic Records Coordinating Committee work to improve crash data and e-citation systems

Social Media Award

OSHP received a Golden Post Award in the Outstanding Social Media Results category from the Government Social Media Organization.

Ohio Investigative Unit

The Ohio Investigative Unit (OIU) is a component that employs fully certified, undercover peace officers to investigate violations of liquor and tobacco laws, as well as food stamp fraud. Enforcement agents have criminal jurisdiction and serve as the sole law enforcement agency in the state with the power to administratively cite a liquor permit premise before the Liquor Control Commission.

OIU Totals

- 3,615 total arrests from July 1, 2015 - May 31, 2016
- $201,321.78 seized from investigations initiated from July 1, 2015 - May 31, 2016

Sober Truth

Sober Truth presentations, July 1, 2015 - May 31, 2016

Locations	Attendees	Presentations
Athens	360	8
Canton	2,050	52
Cincinnati	495	23
Cleveland	9,090	228
Columbus	6,577	237
Toledo	6,231	227
Totals	24,803	775

Alcohol Server Knowledge

ASK presentations, July 1, 2015 - May 31, 2016

Locations	Attendees	Presentations
Athens	406	36
Canton	421	32
Cincinnati	123	12
Cleveland	0	0
Columbus	853	80
Toledo	513	40
Totals	2,316	200

For more information on OIU, including statistics, visit: http://www.oiu.ohio.gov/

OHIO BUREAU OF MOTOR VEHICLES

The Ohio Bureau of Motor Vehicles (BMV) is responsible for the examination and licensing of Ohio's drivers, registration of motor vehicles, maintenance of driver and vehicle records, enforcing motor vehicle blocks and suspensions, issuance of motor vehicle dealer and salesperson licenses and collection of motor vehicle registration, permissive tax and International Registration Plan revenue. Committed to moving Ohio forward, the BMV is continuing to make services more convenient, efficient and cost-effective by utilizing new technologies and embracing legislative initiatives. With the theme, "meeting our customers' needs where they are, not where we are," the BMV invariably strives to increase customer service satisfaction levels.

Awards

The BMV recently received three Public Affairs and Consumer Education Awards from the American Association of Motor Vehicle Administrators (AAMVA). For more information, visit: http://www.publicsafety.ohio.gov/links/MR2016/bmvPACE2016Awards.pdf

Reinstatement Processing Center

Reinstatement processing changes at deputy registrar license agencies helped deputy registrars nearly double the number of reinstatement transactions completed since the over-the-counter process was implemented in June 2015 and the numbers continue to grow. The Reinstatement Processing Center, with contributions from the Information Technology and Field Operations offices, has been instrumental in the success of this new service. Further enhancements continue to be incorporated to better assist customers and deputy registrars.

Website

In August 2015, the BMV spearheaded an effort to redesign its website. The new website, www.bmv.ohio.gov, launched January 4, 2016.

Live Chat

A Live Chat service was incorporated into the new website to further enhance service to customers. For more information, visit: https://messenger.providesupport.com/messenger/oplates.html

Out-of-State Conversions

Deputy registrars can now process most out-of-state driver license conversion transactions without customers being required to visit a driver exam (DX) station. Certain customers (e.g., commercial driver license (CDL) holders, those needing bioptic vision testing and those seeking endorsements that require additional testing) must still visit a DX station prior to converting an out-of-state driver license.

Knowledge Testing

A pilot project is underway to offer driver license knowledge tests at certain deputy registrar license agencies. Initially, the BMV intends to designate nine license agency locations to provide computer kiosk driver license knowledge testing. In order to provide better customer service, the test kiosks will be located in counties that do not currently have a DX station.

OPLATES.com

From 2000 to 2015, online vehicle registration renewal services were offered through an externally-hosted vendor solution called OPLATES.com (Ohio Public Licensing Access through Electronic Services). On July 1, 2015, the vendor-hosted OPLATES service was replaced with a website developed internally and hosted by the department's Office of Information Technology. For more information, visit: www.oplates.com

Deputy Registrars

State law was amended in 2013 to allow the BMV the authority to award more than one license agency contract to a deputy registrar. Cynthia Rhodes, a Summit County deputy registrar, was the first individual permitted to operate two license agencies simultaneously. Ms. Rhodes is now deputy registrar at both the Stow and Ellet license agencies. This is considered a pilot program to evaluate the effectiveness of multiple license agency operations, presenting opportunities for other deputy registrars in the future.

Temporary Tags

Effective June 30, 2015, Ohio Revised Code required temporary tags to be valid for a period of 45 days from the date of issuance. Previously, temporary tags were valid for 30 days from the date of purchase.

CDL Testing

The BMV is working with the Office of Criminal Justice Services, which oversees CDL training schools, and the Office of Ohioans with Disabilities (formerly Rehabilitation Services Commission), to prepare and test individuals who qualify for a hearing waiver and are interested in obtaining a commercial driver license.

Outreach, Community Engagement and Accolades

Driver Licensing

- The CDL knowledge testing program for testing inmates at Ross Correctional Institution and Grafton Correctional Institution continues. To date, 96 offenders have successfully obtained a CDL, with 48 currently released and employed with PI & I Motor Express.
- DX Services assisted with testing for ROOSTR (Report Out-of-State Test Results), a new web-based application from AAMVA for entering out-of-state CDL test scores. Ohio began transmitting and

accepting out-of-state CDL test scores through ROOSTR July 1, 2015, to be compliant with FMCSA regulations. Six hundred Ohio customers tested out-of-state for their CDL.

- DX Services coordinated with Opportunities for Ohioans with Disabilities to establish CDL testing procedures for hearing impaired drivers and procedures for vision testing and out of state driver license conversion at Deputy Registrar locations.
- In February, Customer Service Manager Angela Dickens received the Ohio Department of Rehabilitation and Correction Impact Award for her work helping offenders obtain an Ohio driver license prior to their release, which will help them seek gainful employment upon release.

Reinstatement

- Employees from the Canton, Parma and Youngstown reinstatement offices participated in the Ohio Attorney General's Office Fugitive Safe Surrender event in Stark County. During the four-day event, the reinstatement team assisted 429 of the 432 fugitives with driver license reinstatement services. The Fugitive Safe Surrender program allows fugitives with outstanding warrants to surrender safely. The BMV has participated in nine Safe Surrender events since 2007.
- A pilot project between the Reinstatement Section and the Ohio Department of Rehabilitation and Correction enables inmates to obtain a driver license and/or CDL prior to release. The program simplifies reinstatement for inmates and improves their ability to obtain employment.
- The Reinstatement team has partnered with re-entry organizations throughout the state to provide driver license reinstatement information to Ohioans currently suspended and to provide training to Ohio courts and law enforcement on pertinent legislation, driver license reinstatement processes and procedures and LEADS interpretation.

Investigations

- Investigator David Wood received a letter of commendation from Ohio BCI&I Director Tom Stickrath for Wood's tenacious research, which directly led to the identification and arrest of the primary suspect in a two-year-old homicide case.
- Investigation Supervisor Jim Zieverink received a letter of commendation from the Green County Agencies for Combined Enforcement Task Force praising the work of Investigators Thomas Brill and Ed Eckert. The letter said the combined efforts of the officials involved stopped the production of potentially thousands of false identifications.
- Investigator Phillip Crowder received kudos for assisting the West Chester Police Department in identifying a suspect vehicle used in a string of scrap metal thefts. Crowder was able to provide a listing of registrations that matched the description of the vehicle, which allowed West Chester Police to positively identify the suspects.

Transactions and Revenue Statistics

FY16 (July 1, 2015 - May 31, 2016)

Category	Statistic	Count
Records	BMV Record Requests (Driver, Vehicle Registration, Title)	104,159
Driver License	Driver Licenses Issued	2,146,780
	Identification Cards Issued	404,312
	Commercial Driver Licenses Issued	104,691
	Temporary Instruction Permits	317,919
	CDL Temporary Permits	19,216
	Medical Certification Transactions	92,757
	Reinstatement Fee Payment Plan Active Customers	28,138
	Reinstatement Fee Payment Plan New Customers	15,373
	Reinstatement Fee Payment Plan Revenue	$3,683,582
	Total Reinstatement Fee Transactions	66,369
	Total Reinstatement Fees Paid	$7,461,319
Vehicle Registration	Vehicle Registrations Issued - OPLATES	1,119,332
	Vehicle Registrations Revenue - OPLATES	$70,214,989
	Total Vehicle Registrations Issued	11,949,271
	Vehicle Registration Late Fee Transactions	284,976
	Vehicle Registration Late Fee Revenue	$142,488
	Special Plates Issued	408,580
	Personalized (Non-Logo) Plates Issued	318,868
	Initial Reserved (Non-Logo) Plates Issued	105,962
Deputy Registrar Services	New Voters Registered	199,166
	Total Collected for Save Our Sight Fund	$1,921,233
	Total Collected for Second Chance Trust Fund	$728,820
	Out-of-State Inspections	175,625
Driver Exam Services	Class D Operator Written Tests	401,881
	Class D Operator Driving/Skills Tests	515,988
	CDL Written Tests	153,906
	CDL Driving/Skills Tests	45,761
	Motorcycle/Motorcycle Endorsement Written Tests	60,750
	Motorcycle/Motorcycle Endorsement Driving/Skills Tests	6,577
	Total Examinations	1,184,863
Regional Reinstatement Offices	Fees Collected	$12,960,017
	Customers Served	278,481
	Documents Processed	241,756
	Internal Units Assisted	152,080
Telephone Calls	Calls Answered by Telecommunications	708,867
	Calls Answered by Vehicle Registration/Titles	211,630
	Calls Answered by Field Services	173,289
	Total Calls Answered	1,093,786
Internal Agencies & Reinstatement Offices	Internal Transactions	3,403,465
	Internal Transaction Revenue	$263,848,294
Deputy Registrar Services	Deputy Registrar Transactions	15,400,143
	Deputy Registrar Transaction Revenue	$599,639,251
Total Transactions	Combined (Deputy Registrar and Internal) Transactions	18,803,608
	Combined Transaction Revenue	$863,487,545

OHIO EMERGENCY MANAGEMENT AGENCY

The Ohio Emergency Management Agency (EMA) coordinates activities to mitigate, prepare for, respond to and recover from disasters – both natural and man-made. Ohio EMA works closely with local, state, federal and non-governmental partners to bring resources for recovery and support to Ohioans impacted by disaster. The four phases of emergency management – response, mitigation, recovery and preparedness – create the foundation of a successful system. The system fosters resiliency, preparedness and capability at all levels.

Ohio EMA Watch Office

A key component of the division is the newly created Watch Office, which became fully operational in January 2016. The Watch Office is a daily active extension of the State Emergency Operations Center (EOC). The Watch Office's goal is to work with key partners to increase the speed with which information on potential hazards and developing incidents is gathered and shared, enabling the State of Ohio to better prepare and respond to all hazards.

The Watch Office consists of a team of analysts that produce daily situational awareness products to provide timely, accurate and actionable assessments to the division and also partners and stakeholders throughout the state. The Watch Office is also a center for collaboration and works with whole-community partners at all levels of government to identify gaps in disaster preparedness and response.

The Watch Office is the initial Ohio EMA point of contact for state partners and county emergency management agencies for incident reporting. In addition to the daily situational awareness reports, the Watch Office issues Steady State Advisories and other reports that to provide awareness of developing situations that may pose threats to life or property, with a focus on at-risk populations and cascading consequences. The Watch Office further enhances information sharing by providing analysis, mapping products and increased information flow across the spectrum of emergency management partners in Ohio.

Ohio Campus Emergency Management Summit

In an effort to bring county and campus emergency management closer together, nearly 70 college and university emergency management professionals from around Ohio gathered in April 2016 at the first-ever Ohio Campus Emergency Management Summit, which was sponsored by the Ohio Emergency Management Agency and the Ohio Department of Higher Education. During the day-long summit, campus emergency managers heard from their peers on a variety of topics including drones, "Game Day" preparation, pre-event planning, active shooter scenario and "Partners in Preparedness," which focuses on campus and county emergency managers working together.

Representatives from 36 Ohio colleges and universities also toured the State EOC. To help continue this effort, a representative of the campus emergency management summit addressed Ohio's county emergency management directors at the division's Spring Directors' Conference later in April.

Regional Offices

The division opened five regional offices in 2015 to improve response capabilities to serve the citizens of Ohio, local emergency management agencies and first responders. Staffed with personnel and equipment to improve efficiency and speed up response and assistance to every area of Ohio when disaster strikes, regional offices are located in Butler, Cuyahoga, Franklin, Hancock and Jackson counties. Regional staff members are available 24/7 to assist county directors in the response to, preparation for, recovery from and mitigation against all potential hazards and risks threatening Ohio.

Safer Ohio Emergency Resource Team

Safer Ohio, a key initiative of the Ohio Department of Public Safety, enhances preparedness efforts and strives to ensure a coordinated disaster response effort. To support Ohio's emergency managers, the Emergency Resource Team is a valuable asset to Ohio's public safety efforts and a key component of a safer Ohio. If a disaster overwhelms local response capabilities, the nearly 50 Emergency Response Team members can apply training learned in the classroom and during exercises to give critical support to local emergency managers. Team members are volunteer Ohio Department of Public Safety employees who are going above and beyond the call of duty to prepare so they can help a community in need. Fire safety, light search and rescue, medical operations and volunteer management are just some of the ways this team is trained to assist as needed.

Exercises

The division held seven regional oil and gas exercises in eastern Ohio and two "active shooter" exercises at shopping malls, focusing on local response plans, resources the state can offer local response efforts and the need to coordinate. Other exercises held within the past year, in conjunction with other state agencies, covered topics such as Ebola, dam failure and contaminated drinking water due to harmful algal blooms.

PRIVATE INVESTIGATOR AND SECURITY GUARD SERVICES

Private Investigator Security Guard Services (PISGS) is a component of the Ohio Department of Public Safety that licenses and regulates private investigation and security guard providers. The section promotes public safety by verifying companies are insured and operated by people with appropriate experience and training. PISGS also facilitates a commission of 12 appointed officials representing the industry, law enforcement and the general public.

Licensing and Registration

The PISGS Licensing and Registration Unit is responsible for licensing Ohio private investigator and security guard companies and registering their employees.

- 21,481 registered security guards and private investigators
- 832 licensed companies
- 22 examinations administered to 68 license applicants
- 62 qualifying agents and staff attended one of 11 informational seminars

Enforcement

The Enforcement Unit investigates complaints involving allegations of registration and/or renewal violations or unlicensed activities, in addition to compliance audits and unannounced security guard checks.

- 44 complaints received
- 24 new cases assigned to investigators
- 36 cases closed
- 405 unannounced security guard checks
- 52 law enforcement contacts
- 7 criminal complaints filed
- $298,757.71 paid in settlements for civil violations

Customer Service

PISGS began issuing redesigned and enhanced identification cards for security guards and private investigators. PISGS also added new online services, which allow investigation and security providers to file all applications, forms and reports any time. New features include automatic reminders about insurance and employee registrations nearing expiration, as well as the ability to check the status of pending applications.

Safety

PISGS investigators strengthened a partnership with Ohio Homeland Security (OHS) and law enforcement agencies by obtaining security clearances to participate in classified safety initiatives and by completing Intelligence Liaison Officer training to contribute to anti-terrorism efforts. Also, PISGS completed a school safety initiative, contacting every Ohio school district to share information about private security requirements and verifying school districts' security providers were in compliance.

Training

In January, PISGS partnered with a private security provider, Ohio Homeland Security, the Ohio Emergency Management Agency and local first responders to conduct an active-shooter tabletop exercise at a shopping mall. Based on the exercise, PISGS is refining an "active shooter exercise toolkit" to support future exercises with security providers at other malls around the state.

Communication

PISGS communicated with licensees and the public in new ways, including a live web chat featuring Director John Born, new Facebook and Twitter pages, a text-a-tip hotline to report information to PISGS, a podcast and several *Safer Ohio* magazine articles and videos.

OHIO EMERGENCY MEDICAL SERVICES

The Division of Emergency Medical Services (EMS), in conjunction with the State Board of Emergency Medical, Fire and Transportation Services (EMFTS) and the Firefighter and Fire Safety Inspector Training Committee, is responsible for: establishing training and certification standards for fire and emergency medical services personnel; accreditation of EMS and chartering of fire training programs; oversight of Ohio's trauma system and the EMS grant program; Emergency Medical Services for Children (EMSC) program coordination; licensing of Ohio's medical transportation services; coordination of the Regional Physician Advisory Boards; collection and analysis of data submitted to the EMS Incident Reporting System and the Ohio Trauma Registry; and investigations to ensure compliance with Ohio law.

A physician active in the practice of emergency medicine and selected by the EMFTS Board serves as the state medical director and advises the division and the EMFTS Board with regard to adult and pediatric trauma and emergency medical services issues.

EMS Education

The division strives to ensure professional conduct and adherence to medical standards in the delivery of emergency medical services. The primary focus of Ohio EMS education is to assure a workforce of well-trained, certified EMS providers to serve Ohio citizens. The division regulates 84 accredited institutions that offer EMS training for initial certification and more than 560 approved organizations that offer EMS continuing education courses. For more information, visit: www.ems.ohio.gov/education.aspx

Fire Service Education

The division approves the delivery of firefighter, fire safety inspector and instructor training required for certification through the training institution chartering process. There are 61 chartered institutions offering fire service training for certification to practice in Ohio. The division conducts a charter review including a site visit for both initial and renewal charter requests. Charter reviews are conducted to ensure course offerings and facilities meet the educational standards established through the Revised and Administrative Codes. For more information, visit: www.ems.ohio.gov/education.aspx

Continuing Education

To assure that Ohio has qualified and well-trained EMS and fire service providers, certificate holders are required to complete continuing education in order to renew their certifications every three years. Ten percent of the providers who renew their certificates are randomly selected by computer for audit to ensure compliance. The division's Education Section conducts approximately 3,000 EMS/fire services certification renewal audits annually.

Testing

The division administers state certification examinations for firefighters, fire safety inspectors and instructors. The written portion of the certification examination process is conducted via a web-based testing system operated by the department. Examinations are administered by chartered fire training programs and accredited EMS training programs with approval by the division. In FY 15-16, the division, through chartered fire training programs and accredited EMS training programs, administered 1,445 (as of June 30, 2016) written examinations, testing 4,213 students.

Certifications

The online certification renewal system has undergone an overhaul in the past year with a major focus on developing a system that is more user friendly, while ensuring the security of the protected information received. The new system, released on May 24, 2016, allows all EMS and fire service personnel to easily renew certificates online and print a copy of a submitted application for their records. For more information, visit: http://www.ems.ohio.gov/certifications.aspx

EMS Certifications

There are 41,310 active EMS-certified providers in Ohio including emergency medical responders, emergency medical technicians, advanced emergency medical technicians and paramedics.

Active EMS Providers

	2015*	2016*
Emergency Medical Responder (EMR)	2,233	2,288
Emergency Medical Technician (EMT)	19,355	19,245
Advanced EMT (AEMT)	2,011	1,944
Paramedic	17,711	17,947
TOTAL	**41,310**	**41,424**

**As of June 30*

The division certifies EMS instructors who also must hold a current provider certificate as shown above, or be licensed in Ohio as a registered nurse, physician assistant or physician.

Active EMS Instructors

	2015*	2016*
TOTAL	4,562	4,703

**As of June 30*

Fire Services Certifications

Ohio is home to 40,609 state-certified fire service personnel within three levels: volunteer firefighter, firefighter I, firefighter II and more than 10,000 fire safety inspectors. Fire service instructors are also certified by the division.

Active Firefighters and Fire Safety Inspectors

	2015*	2016*
Volunteer Firefighters	11,955	11,540
Firefighter I	5,079	5,155
Firefighter II	23,575	23,597
TOTAL FIREFIGHTERS	40,609	40,292
Fire Safety Inspectors	10,138	10,080

**As of June 30*

Active Fire Instructors

	2015*	2016*
TOTAL	4,454	4,603

**As of June 30*

Investigations

The Office of Investigative Services is responsible for conducting all administrative investigations involving possible violations of Ohio Revised Code Chapter 4765, and the rules promulgated thereunder, pertaining to EMS providers, firefighters, fire safety inspectors, EMS and fire instructors, EMS accredited and approved training institutions and chartered fire training institutions. Additionally, the Office of Investigative Services is responsible for investigating possible violations of Ohio Revised Code Chapter 4766, and the rules promulgated thereunder, pertaining to the licensing of medical transportation organizations, ambulettes, ambulances and air medical service organizations. For more information, visit: www.ems.ohio.gov/enforcement.aspx Statistics for FY14-15 and FY15-16 are as follows:

Investigatory Cases

	2015*	2016*
# of Cases — EMS Investigations	427	447
# of Cases — Medical Transportation Investigations	19	16
# of Cases — Fire Investigations	404	354
TOTAL CASES OPENED	850	817

**As of June 30*

Grants

The purpose of the grant program is to improve and enhance EMS and trauma patient care in the state by providing grant funds to eligible applicants. There are six types of grants available from the division. The EMS grant award year begins on July 1 and concludes June 30 annually. The amount awarded for each category is determined by the Ohio EMFTS Board and by the amount of funds available from seat belt fines collected during the award year. At the close of the Priority One and Supplemental Funding application period, the EMS Grants Administration had received 702 Priority One Training and Equipment Grant applications, with 111 completing the Supplemental Funding portion of the application. For more information, visit: http://www.ems.ohio.gov/grants.aspx

FY16-17 Awards	# Grants Awarded	Amount Awarded
Priority 1	673	$2,338,250
Supplemental Funding	13	$322,844
Priority 2	1	$53,326
Priority 3	0	$0
Priority 4	1	$72,409
Priority 5	1	$78,552
Priority 6	0	$0

Research and Analysis

The Research and Analysis Section oversees data submitted to the Emergency Medical Services Incident Reporting System (EMSIRS) and the Ohio Trauma Registry. In the past year, the division collected data on more than 1.1 million EMS runs made by 786 EMS agencies and medical record data from more than 55,000 trauma patients admitted to 170 hospitals. More than 14 million records are at the disposal of the EMFTS Board for system oversight and research.

During the first quarter of 2016, 25 research requests were filled, making it the busiest research quarter in more than 10 years. Requestors included the Attorney General's Office, the Ohio Department of Health, local and county health departments, academic researchers and the media. Subjects included EMS administration of naloxone, drownings, trauma patient transfer patterns, burn victims and farm injuries. For more information, visit: www.ems.ohio.gov/data-center.aspx

Statewide Trauma System

Ohio has a legislated trauma system which ensures seriously-injured people get to the right hospital, in the right manner, in the right amount of time. For more information, visit: http://www.ems.ohio.gov/trauma-system.aspx

Emergency Medical Services for Children

The Emergency Medical Services for Children (EMSC) program is a federally-funded initiative designed to ensure children receive the very best emergency care the EMS system can provide. EMSC is a broad network of services including injury prevention, accessing EMS, ambulance services, emergency room services, hospital services and rehabilitative services. Dr. Naa Allotey, EMS Medical Director for Akron Children's Hospital Medical Center, has served as the EMSC Partnership Grant Project Director since November 2014. For more information, visit: http://www.ems.ohio.gov/emsc.aspx

Homeland Security

The division maintains an active role in homeland security and disaster preparedness, representing the interests of EMS and fire personnel through participation on various committees, including the Homeland Security Advisory Council. In February 2015, the EMFTS Board approved "The Evolution of EMS Response to Active Shooter Incidents," a white paper document developed by the Homeland Security Subcommittee. The white paper endorses standing medical and tactical orders for EMS that facilitate a unified law enforcement/EMS response to active shooter incidents. The subcommittee and EMS staff are working to establish a multi-discipline working group to implement concepts outlined in the white paper, including the rescue task force concept.

Regional Physician Advisory Boards

Ohio is divided into pre-hospital emergency medical services regions for the purpose of overseeing the delivery of prehospital emergency medical services. For each region, the EMFTS Board appoints physicians with knowledge and experience in emergency medical services to a Regional Physician Advisory Board (RPAB). Care is taken to ensure representation of all geographic areas of the region and the appointed physicians must work or reside within the respective region. Effective July 1, 2015, the number of regions changed from 10 to eight when the original RPAB regions were transitioned to align with the Ohio Homeland Security Regions. Each RPAB may provide assistance to EMS organizations in the region in such areas as continuing education programs, equipment procurement, establishing mutual aid agreements and development of written medical protocols.

Medical Transportation

The Medical Transportation Section is charged with licensing private non- emergency medical transportation service organizations (ambulette), emergency medical service organizations (ambulance and mobile intensive care units (MoICU) and air medical service organizations regulated by Section 4766 of the Ohio Revised Code. This is done through yearly inspection, certification and licensure of all services, vehicles and satellite stations. The Medical Transportation section, with the assistance of 20 part-time contractors, inspects and licenses approximately 480 services and 3,700 vehicles throughout the state each year.

The following inspections were conducted in FY15-16:

Medical Transportation Service Type	# of Services	# of Vehicles
Air Services	17	84
Ambulances (ALS/MoICU)	116	1,677
Basic Life Support (BLS)	11	27
Ambulettes (wheelchair vans)	325	1,799

For more information, visit: www.ems.ohio.gov/medical-transportation.aspx

State Emergency Operations Center

The division assisted the State Emergency Operations Center during response to the Ebola outbreak. The Division assisted by acquiring local EMS preparedness information for the State EOC and disseminating information such as personal protective clothing and decontamination recommendations to Ohio's EMS providers.

Division of EMS Website

The division launched its redesigned website on May 24, 2016. The new website provides:

- Critical information for stakeholders
- Information on EMFTS Board actions and positions
- Access to the full array of EMS and fire certification applications
- Access to medical transportation licensing information and applications
- Information on investigations and compliance activities
- Access to EMS and fire laws and rules, including proposed rule changes
- An EMS and fire training program director portal
- Advice and guidance for EMS organization medical direction
- Access to the EMS grant program
- Access to EMS and trauma data and reports
- Information on Ohio's trauma system and the EMS for Children program

State Medical Director

Dr. Carol Cunningham serves as the state medical director in a contract employee capacity. In addition to her work with the EMFTS Board and the Division of EMS, Dr. Cunningham has actively served on several state-level committees, including the Ohio Opiate Action Committee, a sector of the Governor's Cabinet Opiate Action Team that has been working with medical directors of state agencies to explore avenues of best practices and potential policies to address the use of and mitigate the abuse of prescribed opiates; the Ohio Department of Health State Medical Coordination Advisory Committee, which is developing a Crisis Standard of Care plan to mitigate entry into crisis and to address scenarios when medical and emergency medical resources become scarce; and the Department of Health Modular Emergency Medical System Committee.

OHIO HOMELAND SECURITY

Information Sharing

The Strategic Analysis and Information Center (SAIC) is actively engaged in providing timely, accurate and actionable intelligence to a wide range of traditional and non-traditional public safety and homeland security partners across all levels of government. For more information, visit: www.homelandsecurity.ohio.gov/saic.stm

Intelligence Liaison Officer (ILO) Program

This past year, 338 new ILOs were trained and added to the network of 1,108 statewide ILOs. More than 330 new ILOs have attended at least one of the 16 Initial ILO Workshops. The inclusion of additional disciplines such as education, public health, military, corrections, transportation and emergency management is expected to increase information sharing as well as increase the statewide network of trained personnel, all while combining multi-discipline resources.

Law Enforcement State Homeland Security Grant Program

The Law Enforcement State Homeland Security Program (formerly known as the Law Enforcement Terrorism Prevention Program) is a federal program that distributes grants regionally to Ohio. The purpose of this program is to provide Ohio's eight homeland security regions funding to acquire needed security equipment and to develop intelligence- and information-sharing capabilities throughout the state in order to strengthen Ohio's resiliency and ability to prevent attacks or threats to public safety. For FY16, two new initiatives were added, the Explosive Detection Canine Program and the Nuclear Detection Program.

For FY16, $2,707,984 was distributed to the eight homeland security planning regions focusing on five priorities: Information Sharing and Intelligence Fusion; Regional Terrorism Information Program; Early Identification; Project Planning, Training and Sustainability; and CBRNE Detection. $460,464 was earmarked for the Nuclear Detection Program allocations and $400,000 was earmarked for the Explosive Detection Canine Program. The projects funded include automatic license plate readers, Live Scan, Rapid ID and mobile data terminals.

Scrap Metal Program

The intent of the scrap metal program is to reduce the adverse effect of scrap metal theft on critical infrastructure across Ohio. Currently, there are 416 registered scrap dealers within the state.

The Daily Transaction Database mandates that every scrap dealer business provides written and photographic records of every business transaction that falls under the Ohio Revised Code. As of June 2016, there are approximately three million transactions in the Daily Transaction Database. Because of this, law enforcement is able to use the database to review previous transactions to uncover stolen items or solve an ongoing case.

There are multiple examples of how information from the database has resulted in dozens of arrests around the state, including cases where individuals have stolen from critical infrastructure resulting in hundreds of thousands of dollars in damages and lost property.

The program also maintains a "Do Not Buy List" of individuals who are not permitted to sell scrap metal to businesses in Ohio. Scrap dealers are required to check this list to determine if a potential customer/seller that enters their business is not on it. There are more than 200,000 individuals on the "Do Not Buy List." For more information, visit: http://www.homelandsecurity.ohio.gov/scrap_metal.stm

Safer Schools Initiative

As a part of the *Safer Schools Ohio* initiative, and supported by proposed changes to the Ohio Revised Code through House Bill 487, OHS has implemented a process and system to assist the Ohio Department of Education (ODE) with the review and evaluation of school safety plans to increase the security of education facilities.

SAIC infrastructure protection specialists and contract personnel are responsible for reviewing more than 5,200 Ohio school plans as a part of this initiative. School safety staff have been tasked with conducting outreach to schools that are required to submit a safety plan and assist in the creation of those documents in concert with local partners such as local police, fire and emergency management officials.

Once a school uploads its required documentation, division staff conduct a formal evaluation based on a uniformed assessment tool (known as the Gap Analysis Tool or GAT). Results of the evaluations are sent through a joint OHS/ODE online system and schools are automatically notified of their results, complete with recommendations from the evaluator.

Ohio schools also have access to a free statewide tip-line (844) SAFER-OH (723-3764) that allows students, staff, parents and other interested parties the ability to report suspicious/unsafe activity anonymously by call or text, which may be the preferred medium/format for many students. Tips are received by dedicated analysts and then collected, reviewed, analyzed and disseminated based upon the need in each call. Nearly 1,700 schools have registered for the tip-line.

Explosive Detection Canine Program

As part of the Explosive Detection Canine Program, the division provided an explosive-detection canine to eight Ohio universities. These canines were placed throughout the state to respond to bomb threats at the universities and also surrounding communities. They will also support large events statewide and are available to local law enforcement upon request at no cost to the requesting agencies.

In FY16, the Explosive Detection Canine assigned to the division conducted 22 deployments statewide supporting universities and agencies such as The Ohio State University, Capital University, Nelsonville High School, Columbus Division of Fire, local police departments and the Ohio National Guard. They also supported large events such as the Arnold Classic and the MLB All-Star Game in Cincinnati.

Ohio Public Private Partnership

In FY16, the Ohio Public Private Partnership introduced a regional concept which enhances relationships with local organizations that have interest in the surrounding community and also share common risks, hazards or emerging threats. North and south regions have been established through a grassroots approach, and a northwest region kickoff is scheduled for later this year.

On January 1, 2016, the division launched the Emergency Partner Credentialing System for partnership members, a nationally unique system. The mission of the system is to allow members the ability to provide state-issued documentation to their eligible personnel, allowing them access to contribute aid to communities that have been struck by a critical incident. The distinctive document number will allow the credential to be verifiable through the Law Enforcement Automated Data System.

The partnership has expanded to include an ILO training program. One workshop has been conducted to date with 15 private sector partners representing Columbus, Cleveland, Toledo, Akron and Dayton. There are currently 300 member organizations, an increase of 126 during FY16. For more information, visit: http://www.homelandsecurity.ohio.gov/op3.stm

The Ohio State University—John Glenn School of Public Affairs Internship Program

The department is partnering with the nationally recognized John Glenn College of Public Affairs at The Ohio State University for a new internship program aimed at harnessing college students' innovative ideas and analytical skills to contribute to a safer Ohio. Beginning with the 2016 summer semester, the division will employ interns specializing in cybersecurity analytical, information security, infrastructure protection, and public-private sector administrative program development. While interns will specialize in those specific areas, the focus may change as operations dictate, allowing for maximum experience and opportunities for each student. Interns will be supervised by and work directly with staff employed by the division. Internships will run for 12 months and could be extended beyond that time if mutually agreed upon.

OHIO OFFICE OF CRIMINAL JUSTICE SERVICES

Through research, technology, grants administration and programmatic initiatives, the Ohio Office of Criminal Justice Services (OCJS) serves a wide variety of agencies committed to reducing and preventing crime across Ohio, including law enforcement, courts, corrections and victims. The division serves as the state criminal justice planning agency and performs criminal justice planning for Ohio and administers over $21 million in state and federal criminal justice funding annually; develops justice system public policy; collects and analyzes crime data, evaluates programs; develops technology, training and products for criminal justice professionals and their communities. The division also helps save lives and reduce injuries on Ohio's roads through the training initiatives offered by the Motorcycle Ohio Program and the Driver Training Office.

Ohio Collaborative Community-Police Advisory Board

The Ohio Collaborative Community-Police Advisory Board (Ohio Collaborative) was created by Executive Order by Gov. Kasich on April 29, 2015. The 12-person board continues the work of the Ohio Task Force on Community-Police Relations and established, for the first time in Ohio history, statewide standards for law enforcement agencies. Additionally, the Ohio Collaborative was tasked with developing model policies for law enforcement agencies to use.

In 2016, the Ohio Collaborative continues to meet quarterly and is currently discussing standards for implementing body cameras on active officers, improving law enforcement dispatching techniques, how to handle implicit biases among officers and how best to collect data on the use of force and deadly force from officers.

The Ohio Collaborative Law Enforcement Agency Certification process started on February 16, 2016. As of June 21, 2016, 145 law enforcement agencies have submitted applications for certification, 81 have submitted compliance documentation for review, 32 agencies have achieved Provisional Certification and 11 have achieved Final Certification. Law enforcement agencies are providing documentation to demonstrate compliance with the Ohio Collaborative Community-Police Advisory Board's first two standards, Use of Force/Use of Deadly Force and Agency Employee Recruitment and Hiring. The certification process has included assistance from the Ohio Association of Chiefs of Police (OACP) and the Buckeye State Sheriffs' Association (BSSA). Both associations are providing peer-to-peer resources to help agencies through the certification process and are providing assessors to conduct onsite visits with agencies. As of June 2016, 54 people have been trained and are available through the OACP or BSSA to provide peer-to-peer assistance and/or onsite assessments.

On April 18, 2016, the Ohio Collaborative and the division launched the *Change Starts Here* campaign. Warhol & WALL ST, a Columbus-based lifestyle marketing and creative development company, created the multi-pronged outreach and education campaign to raise awareness about community-police relations in Ohio.

The campaign has three main goals: educate law enforcement on how to better interact with the community they serve by focusing on appropriate and effective programming, especially programs that promote positive educational interactions between law enforcement and youth in the community; educate the general public on strategies to improve community-police relations including how to appropriately interact with law enforcement and how law enforcement should appropriately interact with the public; and educate the community about the duties of law enforcement and the nature of their responsibilities in order to raise citizens' awareness and understanding of law enforcement's obligation to protect and strengthen the vital partnership between the community and law enforcement. The campaign contains open-sourced materials that can be downloaded, copied and shared by community members, law enforcement and the public. For information about *Change Starts Here*, please visit changestartshere.ohio.gov/.

On May 16, 2016, Ohio awarded more than $400,000 in Community-Police Relations grants to 20 community and law enforcement groups. The primary purpose of the grants is to enhance the relationship between the community and law enforcement with each project receiving up to $30,000. Examples of funded programs include: community-policing initiatives; training; juvenile-mentoring programs; education and awareness tools; and evidence-based policing strategies.

More information on the Ohio Collaborative can be found at: www.ocjs.ohio.gov/ohiocollaborative/.

Human Trafficking

In March of 2012, Governor Kasich signed an executive order creating the Ohio Human Trafficking Task Force. To meet one of the recommendations of the Task Force, in 2013, the first state anti-trafficking coordinator was hired to serve as a primary point of contact on human trafficking issues for local and state agencies and non-governmental organizations, as well as to improve strategic coordination of state resources to prevent and respond to human trafficking in Ohio. In 2015 and 2016, the anti-trafficking coordinator focused on nine primary objectives to ensure that the Ohio Human Trafficking Task Force's objectives are met: 1) Strengthen law enforcement and justice system knowledge of state and federal trafficking laws, 2) Collect and refine reliable data, 3) Identify solutions to timely recovery and shelter services, 4) Identify evidence-based prevention strategies for youth, 5) Support and build capacity of local partners to respond to trafficking, 6) Monitor progress on the use of the human trafficking screening tool, 7) Train staff to represent the Task Force in human trafficking presentations, 8) Increase public awareness and 9) Train local health workers. For more information, visit: www.publicsafety.ohio.gov/ht/index.html

Driver Training

The Driver Training Program licenses and regulates statewide training programs for novice drivers, persons with disabilities, commercial motor vehicle drivers, mature drivers and juvenile and adult remedial programs. The Driver Training Program develops rules and regulations for new driver education programs and maintains the statewide novice and juvenile curriculums. The program also provides and oversees training for owners, managers, supervisors and instructors. Details of some of Driver Training's FY16 accomplishments follow.

- Developed a new abbreviated adult program, which allows first-time driver license applicants 18 years of age and older who have failed their first attempt at the driver test to take an abbreviated driver education program. There will be an online or classroom component and a required behind-the-wheel component with either a licensed driver or a licensed instructor. These rules will go into effect on July 1, 2016, in order to get providers trained and available before the course is required beginning on July 1, 2017.
- Developed new rules that will require additional hours of training for instructors. The training will include additional hands-on training in the classroom and behind-the-wheel and an administrative course provided by the department.
- In collaboration with Information Technology, worked on development of a new database system to update current antiquated platforms. The new system will provide additional security and increase operability for customers.
- Developed rules surrounding probationary instructor licenses. Every new instructor will go through a six-month probationary term with an assessment. The assessment needs to be satisfactory in order for the instructor to pass the probationary term. The instructor will have an opportunity to extend the probationary term for three months.

Grants Administration

Most law enforcement, prevention and intervention initiatives need support for start-up costs in their first years of implementation. To help meet those needs, Grants Administration has been streamlined to maximize the ease and effectiveness of applying for and managing funding. For more information, visit: ocjs.ohio.gov/grants.stm.

Grants Monitoring and Fiscal Compliance

The Grants Monitoring and Fiscal Compliance section is responsible for conducting onsite fiscal reviews to ensure sub-recipients are spending funds in accordance with federal and state guidelines. Technical assistance is also provided to sub-recipients regarding compliance, accuracy, accountability of reported expenses and budgeting issues. The section identified $133,215.43 of unallowable costs and the return of $46,961.48.

Law Enforcement Services

The Law Enforcement Services section is responsible for working with law enforcement agencies to provide updates, share best practices, conduct programmatic monitoring and oversee the Ohio Incident Based Reporting System (OIBRS). More than 550 Ohio law enforcement agencies, covering approximately 75 percent of the population, report crime statistics through OIBRS. Due to an influx of heroin and an increase in drug-related deaths, an emphasis for the section is to work with many of Ohio's multijurisdictional drug task forces. While working with the task forces, there has been an effort to develop and implement best practices to enhance professionalism and promote efficiency as officers combat various drug trafficking and abuse issues facing Ohio communities. Task forces now have the opportunity to work with the Ohio National Guard through its Crime Analyst Placement Program.

Motorcycle Ohio

Motorcycle Ohio (MO) is the state's motorcycle safety and education program. MO provides motorcycle rider courses for beginning and experienced riders, as well as instructor courses. In addition to rider education and instructor development activities, MO addresses impaired operation, motorist awareness and motorcycle licensing through public information and educational campaigns and related activities. For more information, visit: www.motorcycle.ohio.gov/

Policy and Research

Building on the strength of rigorous and timely research, the Policy and Research Section identifies criminal justice needs, evaluates the effectiveness of existing programs and designs innovative initiatives to address the many justice issues affecting Ohio communities. This section also provides training opportunities in grantsmanship, logic modeling and strategic planning. The Policy and Research Section serves as the state's Statistical Analysis Center (SAC) and the Family Violence Prevention Center (FVPC) is located within the section. For more information, visit: ocjs.ohio.gov/policy_research.stm.

Family Violence Prevention Center

The Family Violence Prevention Center, through policy work and the promotion of best practices, works with other state agencies and Ohio stakeholders to prevent the incidence of family violence in Ohio. For more information, visit: www.ocjs.ohio.gov/policy_research.stm

Veteran Well-being

The Policy and Research section provided technical assistance to the Ohio Department of Veterans Services (ODVS) to create a county-level report on veteran well-being. While ODVS produces reports summarizing Ohio veteran demographics, expected service needs and the range of services to Ohio's veterans statewide, a county-level report had not been created. Researchers worked iteratively with ODVS stakeholders throughout the year, utilizing public, administrative data to construct a succinct, yet meaningful report to inform state and local policy. Significant products of the report include: identifying county rates of veteran, non-veteran and family socioeconomic well-being; estimating the impact of federal and state veteran service expenditures on veteran well-being; recommending promising policy opportunities to assist veterans in Ohio's counties; and evaluating the impact of state and local policies over time.

Heroin Partnership Project

The Heroin Partnership Project is a collaboration of federal, state and local partners jointly addressing the impact of heroin and other opiates in Ross County. This partnership brings together traditional and nontraditional criminal justice entities from courts, corrections, treatment, enforcement and education. The initiative uses criminal justice tools that proved successful in other criminal justice interventions in the hope they can be successfully modified to fight the heroin epidemic and then replicated throughout the state.

The first year of the Heroin Partnership Project concluded successfully, having met all anticipated planning goals. OCJS awarded $100,000 in JAG funding to this effort in July 2015. By the end of the first quarter, a local

advisory board had been formed and a program coordinator hired. Needs assessment efforts culminated in December with the completion of a local Sequential Intercept Mapping process and priority action plan of the local law enforcement, criminal justice and substance abuse treatment systems and creation of an action plan to prevent unintentional drug overdoses. Priority action items include: providing housing to addicted individuals and enlisting the help of their family members, creating a clear release and transfer protocol between hospitals and substance abuse treatment providers, local use of OARRS and opiate prescribing guidelines and expanding medication assisted treatment.

The local advisory board formed workgroups to address priority action items during monthly meetings. State partners also attend local meetings and provide resources and guidance to meet locally-identified needs. Local programming addressing each priority was implemented, including community-wide implementation of the *Start Talking* program, a Post Overdose Response Team and the beginning of a Municipal Drug Court.

OFFICE OF ADMINISTRATION

The Office of Administration supports all divisions of the Ohio Department of Public Safety through services provided by Business Services, Fiscal Services, Human Resources and Information Technology (IT).

Business Services

Printing and Mail Services

- As a result of the bulk purchase and consolidating copier needs for the department, this section was able to purchase better products and provide better service with an overall approximate total cost savings of $20,222 for FY16.

Procurement Services

- The Law Enforcement Support Office completed the 2016 Auto Choice purchasing program with 17 orders for 25 vehicles at a cost of $679,782, saving Ohio law enforcement agencies $86,290. The office also coordinated the transfer of approximately 38,959 items valued at $24,325,217 from the Department of Defense to Ohio law enforcement agencies. For more information, visit: ohioleso.ohio.gov/
- Minority Business Enterprise purchases (set-aside and participation efforts combined) achieved 26.98 percent (20.51 percent set-aside) for FY16. For more information, visit: publicsafety.ohio.gov/links/DPA0014.pdf

Fiscal Services

- The section made accurate and timely revenue distributions (monthly and annual) totaling more than $500 million to 2,295 Ohio municipalities and townships and Ohio's 88 counties. Revenue distributions are comprised of motor vehicle registrations license and permissive tax revenue. This money is used by the counties, municipalities and townships for the planning, construction, maintenance and repair of roads, highways and bridges and other expenses related to roads.
- The section made accurate and timely monthly distributions of international registration plan revenue totaling more than $81 million to 58 foreign jurisdictions (47 states, 10 Canadian provinces and the District of Columbia).
- The section processed 1,413 deposits totaling close to $820 million.
- The section balanced approximately 17,053,000 Deputy Registrar transactions totaling close to $672 million.

Human Resources

Workforce Administration

- A statewide fiscal study was completed, which resulted in a successful allocation of 93 bargaining unit and 30 exempt employees into new fiscal classifications.

Labor/EEO

- New Standards of Conduct were developed and implemented.
- Statewide supervisor training for the new OCSEA contract language was completed.
- Statewide diversity roundtable discussions were implemented.

Training

The section enhanced partnerships with other agencies through activities such as:

- Providing onsite Franklin Covey Leadership training to 31 Ohio Department of Natural Resources (ODNR) Wildlife Division officers;
- Participation in the Talent Development Community hosted by the Department of Administrative Services to address common training needs among all cabinet-level agencies;
- Facilitating training and process improvement efforts with Lean Ohio and provided a module of Lean Ohio training to the 34 students of the Public Safety Leadership Academy sponsored by The Ohio State University—John Glenn College of Public Affairs and provided at the Patrol Training Academy;
- Participating in Kaizen events at the Ohio Departments of Public Safety, Natural Resources and Job and Family Services; and
- Providing a co-facilitator for a Kaizen event, which resulted in an estimated 4,435 hours of future time saved and a projected cost savings of $8,500 per year.

Personnel

- More than 400 people, including 18 state agencies, attended the first-ever Ohio Department of Public Service Fair. Personnel, EEO, Labor Relations, Workforce Administration and Patrol Recruitment partnered on the event.
- Personnel attended 40 career fairs throughout Ohio.

Benefits

- The section administered all aspects of employee benefits for 3,847 full-time and nine part-time staff.

Payroll

- FY16 total payroll expenses were approximately $343,700,000.

Web-Based Training

- More than 7,000 new student accounts were added to the online Public Safety Training Campus, which now supports more than 38,000 active accounts, including 1,100 county clerk employees who will be taking both online and instructor-led training to prepare for implementation of the new Automated Title Processing System, scheduled to go live in December 2016.
- The section now supports 81 active web-based courses.
- From July 1, 2015 - June 13, 2016, students completed 50,206 web-based sessions. Nearly 500 people visit the training campus each business day.