



MEDIA RELEASE

Bureau of Motor Vehicles

Ohio Bureau of Motor Vehicles • Mike Rankin, Registrar
www.ohiobmv.com



FOR IMMEDIATE RELEASE:

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Bureau of Motor Vehicles Experiencing Minor Technical Difficulties Due to March 26 System Upgrade *Customers Advised to Call Ahead*

COLUMBUS – The Ohio Bureau of Motor Vehicles (BMV) is experiencing minor, technical difficulties, which have created intermittent service disruptions for some of our BMV customers.

The American Association of Motor Vehicle Administrators (AAMVA) is working to resolve these issues as quickly as possible; however, until the issues are resolved, customers are advised to call ahead to their Deputy Registrars to ensure their transaction can be processed.

The BMV apologizes for any inconvenience this may create for our customers. These technical difficulties are due to the March 26 upgrade of the national database. Customers are also encouraged to renew vehicle registrations and purchase specialty license plates by visiting www.OPlates.com. A complete list of Deputy Registrar and Driver Exam locations and phone numbers can be found online at: http://bmv.ohio.gov/county_lst.stm.

The maintenance, required by federal law, was performed by the AAMVA. AAMVA acts as a portal through which all states must access federal databases in order to verify information before being allowed to issue any driver license (DL) and commercial driver license (CDL).

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