



March/April 2005

Bob Taft,  
Governor

Kenneth L. Morckel,  
Director

# Deputy Registrar Supply Chain Improved

A committee was established to address the findings of the UNISYS Assessment Report of October 17, 2003, on the Deputy Registrar Supply Chain and to determine methods to improve the process and make it more efficient and cost-effective.

The methodology used to conduct this analysis and to formulate needs determination included:

- Tasks were assigned to the committee members to research, gather statistics and information, and to report their findings. Research included site visits to OPI, the Alum Creek Facility and Deputy Registrars.
- Brainstorming sessions were held to uncover issues and discuss potential solutions. Committee members were instructed to provide documentation to support their claims.

- A survey was distributed to the committee members to determine their opinions on various facets of the supply chain.
- Interviews were held with other department staff to determine what options were available to recommend and obtain additional information.

The committee determined that the UNISYS Report was accurate on its assessment of the Deputy Registrar Supply Chain. The system had many problem areas including accountability, a lack of standards, undefined policies, an antiquated inventory control system and poor communication channels. These problems had created a very costly and inefficient supply chain.

The committee established inventory and lead time standards, wrote policies and information requirements, defined responsibilities and identified performance measures to evaluate the ongoing health of the system. Roundtables were conducted to educate Deputy Registrars and staff.

An interim supply chain distribution system was implemented in the fourth quarter of 2004 and proved effective in meeting established goals. Modifications to the program and implementation of other UNISYS recommendations are continuing into 2005.

Members of the Deputy Registrar Supply Chain committee included Bruce Watts, Cheryl Brickman, Jamie Bryan, Larry Burge, Walter Callahan, Ron Dick, Scott George, Barbara Hamilton, Rick Imhoff, Larry Kobi, Larry Murnane, Jeff Shadburn, Tom Tefft and Dana Warner.

Calendar of Events											
January				February				March			
S	M	T	W	T	F	S	S	S	M	T	W
4	5	6	7	1	2	3	4	7	8	9	10
11	12	13	14	11	12	13	14	17	18	19	20
18	19	20	21	18	19	20	21	24	25	26	27
25	26	27	28	25	26	27	28	31			
<b>May</b> National Safe Kids Week (May 1-7, 2005)				<b>June</b> Summer Safety Month				<b>July</b> Motorcycle Safety Month EMS Week (May 15-21, 2005)			
<b>August</b> Trauma Preparedness Month				<b>September</b> Fireworks Safety Month				<b>October</b>			
S	M	T	W	T	F	S	S	S	M	T	W
3	4	5	6	1	2	3	4	5	6	7	8
10	11	12	13	8	9	10	11	12	13	14	15
16	17	18	19	15	16	17	18	19	20	21	22
23	24	25	26	22	23	24	25	26	27	28	29
30	31			29	30	31					
<b>November</b>				<b>December</b>							
S	M	T	W	T	F	S	S	S	M	T	W
3	4	5	6	1	2	3	4	5	6	7	8
10	11	12	13	8	9	10	11	12	13	14	15
16	17	18	19	15	16	17	18	19	20	21	22
23	24	25	26	22	23	24	25	26	27	28	29
30	31			29	30						



## Hazmat Security Check Service Center

As some of you may or may not know, there are three Hazmat security check service center locations that are now open in Ohio to help Commercial Drivers License holders who need to undergo a security threat assessment in order to get a Hazardous Materials endorsement.

New rules taking effect in February require persons making new applications for a Hazardous Material endorsement to their CDL to undergo the Security Threat Assessment, which includes a background check and fingerprinting. Current holders of CDL hazmat endorsements are required to undergo the screening, which began in March 31.



The service centers can be found at the following locations:

1425 East Dublin-Granville Road,  
Suite 109, Columbus, Ohio 43229  
8:00 a.m. to 5 p.m. - Monday through  
Friday(614) 410-3926

800 Compton Road, Suite 17,  
Cincinnati, Ohio 45231  
8:00 a.m. to 7:00 p.m. - Monday through  
Friday(513) 729-1200

654 Portage Trail,  
Cuyahoga Falls, Ohio 4422  
8:00 a.m. to 5:00 p.m. - Monday through  
Friday(330) 923-8255

Applicants for new Hazmat endorsements can submit their application and provide fingerprints at these locations. The Transportation Security Administration has established a \$94 cost for the assessment. Two additional service centers are planned - one in the Toledo area, and one mobile unit tentatively planned for eastern Ohio.

For more information, license holders and applicants are encouraged to contact TSA at [patriotact@dhs.gov](mailto:patriotact@dhs.gov). The regulations are available for review on the Federal Motor Carrier Safety Administration Web site at [www.fmcsa.dot.gov](http://www.fmcsa.dot.gov) or by visiting the TSA Web site at [www.tsa.dot.gov](http://www.tsa.dot.gov).

Franklin Caltrider  
Registrar



*Franklin R. Caltrider*

# Deputy Registrar's Corner

## A Breath of Fresh Air for the BMV

Once again it's that time of year when we all look forward to a change in season. Spring is upon us and with that comes a breath of fresh air. In the near future, each of the 214 Deputy Registrar agencies and two Customer Service Centers will have a chance to take that proverbial breath of fresh air. With the implementation of the Business Application Services System, the entire operating system for conducting business with the Bureau of Motor Vehicles will have a fresh new look and feel to it; thus a breath of fresh air.

The BASS system has been developed to provide a new approach to how business transactions are conducted at the license agencies. Many of the basis principals, rules, and regulations will remain the same; however, the way an agency computer system operates will not. The BASS system will provide a fresh new look and feel for all business functions within the Deputy Registrar agencies.

The BASS is a Web-based program that provides a more efficient way of conducting business. All tasks will now be available at the click of a button. The BASS system is basically divided into two primary functions: manager functions and operator functions. Both functions have been designed to work hand-in-hand to ensure accurate and timely customer service is being provided.

Manager functions have been designed in such a way that the agency managers will now have more control of their operation. With the implementation of BASS,

agency managers will now have the opportunity to assign tills, check operator balances and activity, and perform operator maintenance at the touch of a button. Managers will also have the ability to review inventory levels, transfer and receive inventory, confirm deposit information, and view agency configurations as well. Also, BASS provides the manager with a new and improved way of viewing and running all agency reports. Reports can now be generated in a matter of seconds.

Operator functions have also changed so that oversights and errors will decrease and overall customer service will increase. At the click of the mouse, each employee will be able to quickly and efficiently provide accurate service to the customer since all that is needed to complete the transaction will be present on their computer screen. Employees will be able to issue CDL test receipts, driver licenses, state identification cards, and vehicle registrations much easier. As each employee clicks through the screens to perform various functions, if the need for a specific form presents itself, the computer will automatically pop up a reminder to ask for that form. If the customer didn't bring the form, the transaction cannot be completed. Also, each agency will be able to provide most necessary forms via the new "Print On Demand" feature that is being implemented. The current Point of Sale features will have a few new twists but will operate much the same.

As the seasons change, so will the way we provide service to our customers.

Tom Haller  
Administrator, Field Operations

# PLATES

Over the past several months, many new plates have premiered. One of the first new ones was the pet plate.



It is estimated that four to six million dogs and cats are destroyed each year in animal shelters across the country. According to a survey by The Ohio State University College of Veterinary Medicine, two-thirds of the homeless dogs and cats taken in by animal shelters are euthanized; only one-fourth are adopted.

State Representative Patricia Clancy says it's a tragic cycle. "We can't adopt our way out of the homeless animal problem. We'd each have to adopt 45 cats and 15 dogs to deal with the crisis, and that's just not going to happen. We need to focus on the root of the problem. Spaying/neutering stops the breeding cycle."

"One simple solution to the problem is just not letting our family dogs and cats breed. Many people don't realize that cats can have a new litter every 63 days and dogs can have a new litter every 180 days," says Julie Bertani with The Ohio Pet Fund, the nonprofit corporation that will benefit from the sale of the plates.

"Spaying/neutering not only reduces overpopulation, but also has health benefits for the animals and reduces annoying behaviors like spraying, fighting, and going into heat. But some people can't afford the cost of the spay/neuter surgery. The funds from the sale of the plate will help shelters neuter their animals before adoption, help fix stray cats, and assist limited income families with the cost of surgery."

There are plenty of adoptable puppies, kittens, dogs and cats to go around. There has been widespread support for the bill by reputable breeders who will help in determining how the funds are distributed.

The Ohio Pet Fund does not anticipate funding until late 2005 or early 2006. Once enough money is raised, the fund will offer a grant application to animal shelters, nonprofit humane societies, rescue organizations and veterinary associations. Through these organizations, funding will also be able to help individuals who meet the qualifying guidelines for having their pets spayed or neutered.

Nationally syndicated cartoonist Jenny Campbell of Chagrin Falls, Ohio, designed the artwork for the plate. The plate will cost an additional \$25 to the regular registration fees. To learn more about the pet plate, visit the Web site at [www.petsohio.com/](http://www.petsohio.com/).

## OTHER PLATES ALSO AVAILABLE:



The Smokey Bear plate. Fees from the purchase of the Smokey Bear plate support the Ohio Department of Natural Resources. Fifteen dollars of the total plate cost is distributed to ODNR to promote forest fire

prevention and education efforts together with an increase in public awareness concerning combating wildfires in the state of Ohio.

Ohio Zoos plate. You may choose to support the Ohio zoos by purchasing the Ohio Zoo license plate. Fifteen dollars of the total plate cost is distributed to Ohio zoos for the funding of public education through field trips, outreach programs, teacher loan kits, and teacher workshops.



Share the Road plate. Five dollars of the total plate cost is distributed to the highway safety fund to publish and distribute a booklet that instructs bicycle riders on the methods and procedures of riding bicycles on the roads and streets of Ohio in a confident, legal, and safe manner.



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Motorists can help build a greater public awareness and appreciation of Ohio's great outdoors with the purchase of the new Ohio State Parks license plate. The plates cost an additional \$25 to the standard registration fees, with \$15 going to the Ohio Department of Natural Resources to benefit outdoor education programs and nature centers at Ohio state parks. The plates feature a bluebird and the text "Ohio State Parks".



Veteran motorcycle plates will also be available for retired or honorably discharged veterans. The plate, which carries no additional cost to the regular annual registration fees, features the red, white and blue sunburst sheeting and "VET" on the left-hand side. This plate can be purchased at any deputy registrar agency or by calling 1-800-589-TAGS. Documentation will be required with each application.

Breast Cancer plate. Ohio's newest plate is the breast cancer license plate. It will help raise funds to help low income women pay for breast cancer treatment and cover related expenses. The plate should be available by the end of April. Cost is \$25 above the regular registration. Of the additional fee, \$15 will go to the Breast Cancer Fund of Ohio, which will help low-income women pay for breast cancer treatment and cover related expenses.

# Duane Sunagel Becomes Chief of Field Services District 1

Duane Sunagel was selected to replace Robert Jones as chief of District 1 for BMV Field Services, effective April 4, 2005. Duane is a 20 plus year employee of the BMV with all his career spent in the Investigations area. This experience will benefit him and the Field Services staff he will supervise.

Duane has a teaching degree from the College of Wooster. He is married with three children and is the coach of a Girls' Fast Pitch Softball team. This team was National Champion in 2003.



## Salute to Ohio

Proud to  
be a Buckeye



## Titanic Exhibit - COSI Columbus

"Titanic: The Artifact Exhibit," an internationally acclaimed tribute to the tragic ocean liner, will debut at COSI from March 12-September 5, 2005. The 15,000 square-foot exhibit is the largest version of the exhibit to visit Ohio. It will feature two very large pieces: a replica of Titanic's grand staircase and a fully conserved 16' launching crane used to lower the ship's massive wooden lifeboats. Visitors will see more than 250 authentic artifacts that tell the human and physical story of the most famous luxury liner in history.



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