

The Observer

PRIVATE INVESTIGATOR SECURITY
GUARD SERVICES NEWSLETTER



March/April 2018

Online Training

Since its release in October 2017, the first PISGS online training module "Role of Security Guard and Private Investigator" has been completed by over 350 individuals. Here's what these individuals are saying about the training:

"Useful tips which are easy to apply. Enjoyable, eye-opening, helpful – a good starting point."

"It was clear and precise! Very useful for my job."

"It's a great tool and very well put together."

"Existing and new hire team members will benefit greatly in taking this training."

"It was very relevant to the tasks we perform on a daily basis."

PISGS would like to extend a special thank you to licensees, Genric, Inc. and Forensics Evidence Detective and Protective Agency for incorporating the new online training into their regular training program for employees.



Coming Soon! Online Training Module 2: Access Control

In this issue



Guest Blog



Did you know?



Safer Ohio Standout

THE IMPORTANCE OF TRAINING FOR THE SECURITY GUARD INDUSTRY

Since 911 we have watched or participated in the evolution of the security guard industry but we have a long way to go in order to have this industry recognized as a professional industry with standards and certifications. Until we take the time and make the effort as a unified industry to be recognized as a professional industry, we will continue to be the status quo and simply put boots on the ground and provide a body. How do we become a professional industry that receives the proper recognition; through standards, certification, education, accountability and most importantly training.

We, as leaders in the industry, have a responsibility to the officers and their families to ensure the officer is trained before they ever put the uniform on and before they ever stand a post. Having a fully trained, knowledgeable guard force is invaluable to the facilities and the people we were hired to protect. Could you imagine having an untrained Doctor, Lawyer, Police Officer or Fire Fighter? Would you rather call an untrained Doctor without licenses, certifications, held to a standard, educated and trained or would you rather call a trained Doctor? The answer is pretty obvious. It should be no different for security guards.

Security guards are tasked with protecting people and property. Proper training is the only way for them to meet this task efficiently and effectively. The officers that work for me, before they can work the first day, require 120 hours of training. I believe this level of training should be mandated across the board. This training includes 64 hours of basic security officer training, 8 hours of OC/Baton, 32 hours of semi-automatic handgun training, 4 hours of 1st Aid/CPR/AED and 24 hours of Government provided training. This type of training will allow the officer to fall back on that training when a situation occurs that they need to react. Training also provides a sense pride, improved moral and confidence in the officer so they can handle any situation under any circumstance.

There is a growing opportunity for the security guard industry and in particular the trained armed security guard. We are all aware of the school shootings. Cities, towns and school districts are taking more and more steps to have that armed presence in their schools. So who do they choose? They are choosing those that have training, are certified, and licensed and have the ability to fill those positions from our sheriff and police departments but paying for those services at a premium amount. Imagine, if you will, the opportunities that would present for security officers with good training that raised the bar for this industry.

What I never want to hear from an officer when there is a serious incident, "I was never trained on that". Training should be something that is second nature, instinctual so it all comes to the forefront when you they need it. Training allows officers knowledge of what to do in every situation and repeated practice of the training ensures they react appropriately when an incident occurs, thus keeping people safe.



Congratulations to Ms. Rita Varner who is being recognized as a "Safer Ohio Standout" for her exemplary work as a Captain at a site in Oberlin Ohio. She was a key figure in the transition of our company to a new company. Without her hard work and determination we would have faltered in the transition. She worked countless hours helping with training, scheduling and being not only a direct liaison between the company and the employees but also with a large client. She has set the example of how a supervisor for DFW Security Protective Force (Parent Boutchantharaj Corp) should represent themselves while maintaining a humble and very gracious attitude.





Did you know?

OHIO PRIVATE INVESTIGATION & SECURITY SERVICES COMMISSION

Voluntary Accreditation Program

Since the Voluntary Accreditation Program was launched in January, 13 PISGS licensees have applied for accreditation. One company has received level 1 accreditation. For information on how to apply, go to: <http://www.pisgs.ohio.gov/accreditation.stm>

Upcoming Events

OPISSC meeting.....	April 26
Qualifying Agent Exam.....	May 9
Informational Seminar.....	May 17



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